

Susan Petzel

From: Shreyas Gandlur [REDACTED]
Sent: Friday, August 23, 2019 2:12 AM
To: foia@villageofalsip.org
Subject: FOIA request

Dear FOIA Officer:

Pursuant to the Illinois Freedom of Information Act, 5 ILCS 140, I request copies of the following records:

- All documents (including but not limited to emails, memoranda, contracts, or agreements) related to the Village's contract with Amazon Ring
- All emails (including any and all attachments) sent to/received from email addresses associated with the ring.com domain from January 1, 2019 to present
- Any documents (including, but not limited to, emails, memos, guidances, or guidelines) containing any policies or procedures (including, but not limited to, procedures for obtaining video and policies regarding posting on the Neighbors app) regarding either the Neighbors app or RING cameras
- Documents (including, but not limited to, emails or memos) sufficient to show the Partnership Point of Contact, Press/Media Coordinator, Social Media Coordinator, Investigative Coordinator, and Community Relations Coordinator with regards to the RING agreement

The requested documents will be made available to the general public, and not for commercial purposes, in order to shed some light on these contracts with the Village (see, e.g., my blog post at <https://sgandlur.com/ring-map>, for more context on investigations into Amazon Ring).

In the event that there are fees, I would be grateful if you would inform me of the total charges in advance of fulfilling my request. I would prefer the request filled electronically, by e-mail attachment if available or CD-ROM if not.

Thank you in advance for your anticipated cooperation in this matter. I look forward to receiving your response to this request within 5 business days, as the statute requires.

Sincerely,
Shreyas Gandlur

Date received - 08/23/2019
Received by - Susan Petzel
Response due - 08/30/2019

Michael Dollear

From: Michael Dollear <mdollear@villageofalsip.org>
Sent: Tuesday, June 18, 2019 10:57 AM
To: [REDACTED]
Subject: ring

Hello sir,

My name is Mike Dollear and I am a detective with the Alsip Police Department in Illinois. I received your information from John Parnitzke from Palos Heights PD regarding assistance in police investigations. I understand that we have to sign an MOU and can set geo-fences and request videos. The consumers then can consent to uploading the videos for use with our investigations. What would be the next step? I will be out of the office from 11:30am CST until 1:00PM CST today.

Det. Mike Dollear
Alsip Police Department
4500 W. 123rd St.
Alsip, IL 60803
Desk 708-385-6902 EXT 263
Fax 708-385-7750

Michael Dollear

From: mdollear@villageofalsip.org
Sent: Thursday, June 20, 2019 9:08 PM
To: [REDACTED]
Subject: Re: Updated invitation with note: Ring's Law Enforcement Program - Neighbors Portal By Ring @ Tue Jul 2, 2019 11am - 12pm (PDT) (mdollear@villageofalsip.org)

Thanks I'll have 7 guys, all from the investigations unit on.

Sent from my iPhone

> On Jun 20, 2019, at 4:49 PM, " [REDACTED]" [REDACTED] > wrote:
>
> This event has been changed with this note:
> "Update: added webinar login link, meeting ID and my contact details.
> Thank you!"
>
> Title: Ring's Law Enforcement Program - Neighbors Portal By Ring
> (changed) Webinar link - <https://ring.zoom.us> [REDACTED]
> [REDACTED] Contact Details: Rohit Murti [REDACTED]
> [REDACTED] The webinar shouldn't take more than 45
> minutes. While we encourage the participation of as many officers as
> are interested, the presence of the following personnel is essential
> to ensure optimal experience and results with Neighbors Portal by
> Ring: Primary Point of Contact / Public Information Officer / Social Media
> Liaison / Investigative - CID/Crime/Property Crime / Community Outreach
> Officer / Social Media Coordinator / Acquaintance with the Neighbors app
> (<https://shop.ring.com/pages/neighbors>), prior to our webinar, would
> be beneficial for engagement. Please contact me in case of any questions.
> Thank you for your time. Name: Mike Dollear Phone Number: 7083856902 Ext
> 263 Title: Detective Agency Name: Alsip Police Department State:
> Illinois Need to make changes to this event? Cancel:
> <https://calendly.com/cancellations> [REDACTED]
> <https://calendly.com/reschedulings> [REDACTED] (changed)
> When: Tue Jul 2, 2019 11am – 12pm Pacific Time - Los Angeles
> Calendar: mdollear@villageofalsip.org
> Who:
> * [REDACTED] organizer
> * mdollear@villageofalsip.org
>
> Event details:
> https://www.google.com/calendar/event?action=VIEW&eid=cWp0cTVya3NmOHVyYnY5NTg4MHBsdG42aWsgbWRvbGxjYXJAdmlsbGFnZW9mYWxzaXAub3Jn&tok=MjAjcm9oaXQubXVydGIAcmluZy5jb20wNTZmNWM5NGlwZjg4MmEzMdIkYTImYTZmNTY2MGY0NDkwYTgzOTEx&ctz=America%2FLos_Angeles&hl=en&es=0
>
> Invitation from Google Calendar: <https://www.google.com/calendar/>
>
> You are receiving this courtesy email at the account
> mdollear@villageofalsip.org because you are an attendee of this event.
>

> To stop receiving future updates for this event, decline this event.
> Alternatively you can sign up for a Google account at
> <https://www.google.com/calendar/> and control your notification
> settings for your entire calendar.
>
> Forwarding this invitation could allow any recipient to send a
> response to the organizer and be added to the guest list, or invite
> others regardless of their own invitation status, or to modify your
> RSVP. Learn more at
> <https://support.google.com/calendar/answer/37135#forwarding>
> <invite.ics>
> <meeting.ics>

Michael Dollear

From: Rohit Murti [REDACTED]
Sent: Tuesday, July 02, 2019 1:53 PM
To: mdollear@villageofalsip.org
Subject: Ring MOU - Alsip Police Department, IL
Attachments: Ring MOU - Alsip Police Department, IL.pdf

Detective Dollear,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

Program Summary

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal by Ring is a free service offered to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (in response to videos or comments posted by the Neighbors community).
3. **Alerts** - Ability to post alerts based on proximity to the recipient, in the Neighbors app.
4. **Video Request** - Ability to request videos from Ring device owners who may have captured footage, that may be of help to you for new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is [REDACTED]. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email (hard copy is not required).

In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

- Partnership Coordinator - Detective Mike Dollear (mdollear@villageofalsip.org)
- Public Information Officer / Social Media Liaison - Detective Mike Dollear (mdollear@villageofalsip.org)
- Investigative (CID/Crime/Property Crime) - **TBD**
- Community Outreach Officer - **TBD**
- Social Media Coordinator - **TBD**

Thank you again for meeting with me. I look forward to working with you and Alsip Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager



Download the Neighbors App.
Join the new neighborhood watch.



Neighbors by Ring
Memorandum of Understanding

This agreement is entered into this 9th day of July, 2019 by and between Ring LLC ("Ring") and Alsip Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Alsip's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android),
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
 - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
 - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

Ring

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

Agency

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

Press Release

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

Term

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

Privacy and Terms of Use

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

Compensation

At no point shall either party receive compensation from each other as a result of this program.

Confidentiality

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: _____

By: _____

Name: _____

Title: _____

Agency

Date: 7-9-19

By: [Signature]

Name: Mike Dollar

Title: Detective

Verification Code* 

*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

Michael Dollear

From: mdollear@villageofalsip.org
Sent: Tuesday, July 02, 2019 7:05 PM
To: Rohit Murti
Subject: Re: Ring MOU - Alsip Police Department, IL

He's the crime prevention officer.

Sent from my iPhone

On Jul 2, 2019, at 6:46 PM, Rohit Murti <[REDACTED]> wrote:

Thank you Detective. What is Rocco's title?

Sincerely,

Rohit D. Murti

Community Partnerships Manager
[REDACTED]



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Tue, Jul 2, 2019 at 12:32 PM Michael Dollear <mdollear@villageofalsip.org> wrote:

You can use Rocco Merlo (rmerlo@voamail.org) for Community Outreach and Social Media. I can be on the other 3.

Det. Mike Dollear

Alsip Police Department

4500 W. 123rd St.

Alsip, IL 60803

Desk 708-385-6902 EXT 263

Fax 708-385-7750

From: Rohit Murti [mailto:[\[REDACTED\]](#)]
Sent: Tuesday, July 02, 2019 1:53 PM
To: mdollear@villageofalsip.org
Subject: Ring MOU - Alsip Police Department, IL

Detective Dollear,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

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In the case where the MOU may need to go before City Council, we want to be sure to provide the proper support in advance. Please let me know if this is the case and I will loop in our PR/Media team for support.

Could you please help me identify the personnel in the highlighted roles (full names and emails please)? Once we receive the signed copy of the MOU and the information below, we will be ready to move forward in the process.

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- Public Information Officer / Social Media Liaison - Detective Mike Dollear (mdollear@villageofalsip.org)
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and Alsip Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
[REDACTED]

[REDACTED]
<~WRD000.jpg>
[REDACTED]

www.ring.com

<~WRD000.jpg>

[Download the Neighbors App.](#)

Join the new neighborhood watch.

Michael Dollear

From: Michael Dollear <mdollear@villageofalsip.org>
Sent: Friday, July 19, 2019 9:12 AM
To: 'Anthony Modestine'
Subject: RE: Introduction to Anthony Modestine - Alsip Police Department, IL

Can you do Monday in the morning? I have a jury trial starting Tuesday that will probably last the week.

Det. Mike Dollear
Alsip Police Department
4500 W. 123rd St.
Alsip, IL 60803
Desk 708-385-6902 EXT 263
Fax 708-385-7750

From: Anthony Modestine [mailto:
[REDACTED]]
Sent: Thursday, July 18, 2019 1:45 PM
To: mdollear@villageofalsip.org
Cc: Rohit Murti
Subject: Re: Introduction to Anthony Modestine - Alsip Police Department, IL

Thanks Rohit.

Detective Dollear, its a pleasure to meet you and I look forward to working with you and the Alsip PDI! Are next step as Rohit mentioned is to schedule our Pre Onboarding Call.

Do you any Officer Merlo have some availability? next week we can hop on a call to discuss the following agenda?

In-App Announcement
Social Media Announcement
Onboarding Flow and Future Success
Choosing Day/Time for our remote onboarding.

Thanks,
Anthony Modestine
Partner Success Associate
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Wed, Jul 17, 2019 at 9:48 AM Rohit Murti <[REDACTED]> wrote:

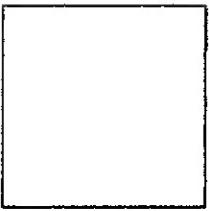
Detective Dollear,

Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, Anthony Modestine, who will set up a 30 minute call with you to discuss the next steps of Alsip Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

Sincerely,

Rohit D. Murti
Community Partnerships Manager
[REDACTED]



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Michael Dollear

From: mdollear@villageofalsip.org
Sent: Monday, July 22, 2019 8:46 AM
To: Anthony Modestine
Subject: Re: Introduction to Anthony Modestine - Alsip Police Department, IL

Call my cell whenever ur ready. [REDACTED]

Thanks.

Sent from my iPhone

On Jul 19, 2019, at 2:25 PM, Anthony Modestine [REDACTED] wrote:

Ahh yes, thank you for noting that. I am booked at 10 am Est already. Can we shoot for either 9:30 am est or 1130 am est?

Anthony Modestine

Partner Success Associate

[REDACTED]



[REDACTED]



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Fri, Jul 19, 2019 at 1:49 PM Michael Dollear <mdollear@villageofalsip.org> wrote:

Sure were at central time does that work or your time? Are you east coast?

From: Anthony Modestine [mailto:[REDACTED]]
Sent: Friday, July 19, 2019 11:59 AM
To: mdollear@villageofalsip.org
Subject: Re: Introduction to Anthony Modestine - Alsip Police Department, IL

I can, are we able to do 9 am?

Anthony Modestine

Partner Success Associate

[REDACTED]

<image001.jpg>

[REDACTED]

<image001.jpg>

[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Fri, Jul 19, 2019 at 10:11 AM Michael Dollear <mdollear@villageofalsip.org> wrote:

Can you do Monday in the morning? I have a jury trial starting Tuesday that will probably last the week.

Det. Mike Dollear

Alsip Police Department

4500 W. 123rd St.

Alsip, IL 60803

Desk 708-385-6902 EXT 263

Fax 708-385-7750

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Onboarding Flow and Future Success

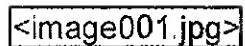
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Anthony Modestine

Partner Success Associate

<image001.jpg>



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Join the new neighborhood watch.

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Detective Dollear,

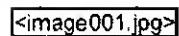
Great news! The MOU agreement is fully signed. Attached, is the document for your records. I've copied your Partner Success Associate, Anthony Modestine, who will set up a 30 minute call with you to discuss the next steps of Alsip Police Department's Neighbors Portal onboarding.

Thank you for your time. We look forward to working with you!

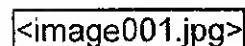
Sincerely,

Rohit D. Murti

Community Partnerships Manager
[REDACTED]



[REDACTED]
[REDACTED]



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Michael Dollear

From: Michael Dollear <mdollear@villageofalsip.org>
Sent: Monday, August 12, 2019 2:23 PM
To: 'Anthony Modestine'
Subject: RE: Neighbors Portal Activation Scheduled + PR Materials / Guidelines - Alsip PD - IL

Rocco, Len McKinney, James Kelly and I will be on

From: Anthony Modestine [mailto:
Sent: Monday, August 12, 2019 10:33 AM
To: mdollear@villageofalsip.org
Cc: rmerlo@voamail.org; Media
Subject: Re: Neighbors Portal Activation Scheduled + PR Materials / Guidelines - Alsip PD - IL

I have attached an excel sheet in this email. Please add all the officers that will be having access to the Portal and what level of access. I will send out the first batch of invites for them to join the Portal.

Also, who will be joining us in tomorrow's meeting?

Anthony Modestine

Partner Success Associate

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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Join the new neighborhood watch.

On Mon, Aug 12, 2019 at 11:29 AM Michael Dollear <mdollear@villageofalsip.org> wrote:

: Ok I forwarded the info to the chief. Were all good to go. What else do you need us to do?

Det. Mike Dollear

Alsip Police Department

4500 W. 123rd St.

Alsip, IL 60803

Desk 708-385-6902 EXT 263

Fax 708-385-7750

From: Anthony Modestine [mailto:██████████]
Sent: Monday, August 12, 2019 8:09 AM
To: mdollear@villageofalsip.org; rmerlo@voamail.org; Media
Subject: Neighbors Portal Activation Scheduled + PR Materials / Guidelines - Alsip PD - IL

Good Morning Detective Dollear and Officer Merlo,

Reaching out to confirm that the in-app announcement has gone out and your Neighbors portal features will be fully active by EOD today. Coordinators and Early Adopters should receive email invitations so they can log in and begin using Neighbors Portal.

PR materials and guidelines below are equally important to team success now that the partnership has shifted towards a public-facing conversation. Please review and circulate materials to your internal team as needed.

Ring's PR team is copied on this email (via ██████████) please be sure to connect with us if you receive any media inquiries.

Neighbors App PR Materials Folder ([click to access](#)) includes:

- Initial social media announcement templates (a great tool for informing the community)

- Key Neighbors App talking points
- Hi-res Neighbors App imagery

Guidelines

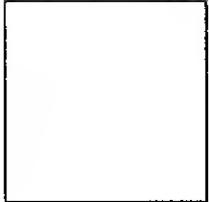
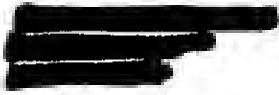
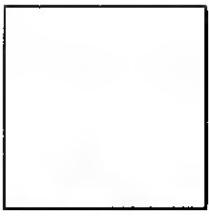
- All public facing messaging and materials that mention Ring and/or the Neighbors App must be approved by both parties
- Media inquiries and public requests for information about Ring or the Neighbors App should be flagged with both parties by contacting Ring's PR team via [REDACTED]
- Per Ring's company policy, we do not publicly disclose any app user or device owner data
- Neighbors Portal back-end features should not be shared with the public, including the law enforcement Neighbors Portal on desktop view, the heat map, sample video request emails or the video request process itself as they often contain sensitive investigative information

That's it for now! We'll be on standby for any questions and keep us posted on any plans for outreach.

All the best,

Anthony Modestine

Partner Success Associate
[REDACTED]
[REDACTED]



[Download the Neighbors App.](#)
Join the new neighborhood watch.

Michael Dollear

From: Anthony Modestine [REDACTED]
Sent: Monday, July 22, 2019 1:11 PM
To: mdollear@villageofalsip.org; rmerlo@voamail.org
Subject: Ring<>Alsip Pre Onboarding Call Recap.

Hi Rocco and Mike,

Thank you for your time. Here is a recap of our discussion and the next steps for Alsip's Neighbors Portal onboarding:

1. Recap

Things I highly recommend:

- Designating 3-5 officers(Some that work weekends as well) to be active commenters.
- All Detectives should have access to Post LE Alert(Real-time crime & safety info)
- The more proactive you are w/ posting/commenting the better results you will see. (More neighbors wanting to share/more neighbors opting into Video Request)
- Every Officer should have access to the Portal. - Excel Sheet is below to fill out their info and which level of access.

Community Outreach - Post about Events (Coffee w/ Cop, NNO, Community Watch Events, etc) and Safety Tips

PIO/Social Media Coordinator - Post about Success Stories, Trending Issues, Wanted Suspects, Scams, Solicitors, BOLOS and anything that meets the criteria of crime/safety

Investigators - Post about their ongoing investigations/ all crimes

2. In-App Announcement

We will post an announcement in the Neighbors app for Alsip residents who are already on the app. This message is standard for all law enforcement agencies who join the Neighbors platform.

The message is simple: it comes from Ring, tells the community that we are excited to partner with Alsip PD, says APD can share crime and safety info with residents directly on the app, and ends with an encouragement that by working together we can make the Alsip community a safer community.

Attached is a sample of the in-app announcement. **Once approved, we can move forward with the training.**

neighbors.ring [REDACTED]

3. Public Announcements or Press/Media Inquiries

Once your in app announcement goes live, I will follow up with talking points and pre-approved social media posts. Until then, please refrain from posting publicly about the partnership.

Please reach out to Ring's PR Coordinator Morgan Culbertson [REDACTED] if media contacts you with questions about the partnership or the Neighbors app in the meantime.

Anthony Modestine

Partner Success Associate

[REDACTED]



[REDACTED]



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